



SPECIAL ALERT

STATE OF
CALIFORNIA



Update from the California Student Aid Commission

May 24, 2016

GSA 2016-18

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
Chief, Program Administration & Services Division

SUBJECT: **2016-17 March 2 Competitive Award Processing Delay**

This Special Alert from the California Student Aid Commission (Commission) reports a delay in the processing of the 2016-17 March 2 Competitive Awards.

- As previously announced in [GSA 2016-17](#), the Commission initiated the processing of the 2016-17 March 2 Competitive Awards on Friday, May 20, 2016. Unfortunately, the WebGrants System was unable to successfully complete the awarding process.
- A communication will be released once the Commission is able to reinitiate the processing of the 2016-17 March 2 Competitive Awards.
- **The WebGrants system has been returned to update mode.**

The Commission appreciates your patience and understanding. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

Working together to effectively promote education beyond high school!